

CLOPAY® MEDALLION™ HARDWARE LIMITED WARRANTY UPGRADE

LIMITED PARTS WARRANTY

Subject to the terms of this Limited Parts Warranty ("Parts Warranty") and any warranty policies and procedures in effect at the time a notice of a claim is received, we will replace (at our sole discretion) any rollers, hinges or springs/spring components (collectively, "Components") that fail to operate as intended under normal use and not subject to an exclusion below, so long as timely written notice is provided within the applicable limited warranty periods below. This Parts Warranty shall apply and benefit only the original purchaser of a Clopay garage door product and is non-transferable.

The Parts Warranty period begins from the date of delivery or installation, up to a maximum of one year from the date of purchase. Proof of purchase is required. Once we have verified any defect(s) with your product through persons authorized by Clopay, we will provide – at no cost to you – Replacement Parts to the extent necessary to replace any such component(s). We reserve the right to inspect and/or verify any claimed defect, as well as the right to replace component(s) used in extreme exposure conditions with a similar or like product, all within the sole discretion of Clopay. **All labor costs associated with any warranty claim (including removal, reinstallation, installation, and/or finishing) will be your responsibility.**

ROLLERS	QUIETFLEX™ HINGES	SPRINGS
Limited Lifetime	Limited Lifetime	10 years

Clopay's Parts Warranty covers replacement of Components only. All labor associated with the removal and re-installation of any new Component will be your responsibility. Call 1-800-225-6729 for claims on defective Components.

EXCLUSIONS TO COVERAGE

None of the limited warranties provided shall extend to damages or defects caused by any of the following:

Paint or Stain Not Applied per Manufacturer Specifications after Delivery of Door	Failure to Follow Maintenance Instructions	Fire	Radiation (UV or Other)
Foreign Substances	Accident or Casualty	Harmful Fumes	Vandalism
Act(s) of God	Physical Damage	Salt Spray or Exposure	Normal Wear and Tear
Chemical Action	Abrasive Materials	Operation Beyond Rated Capacity	Improper Use or Abuse
Improper Installation or Handling	Exposure to Coastal Weather Conditions	Alteration, Modification or Use of Non-OEM/ Clopay-Approved Parts or Products	Other Painted Parts Not Part of a Door Section (such as stop mold)
Normal Fading or Discoloration from Usage, Age or UV Exposure		Thermal bow as described in DASMA Technical Data Sheet 185 www.dasma.com	

No warranty provided by Clopay shall extend to or cover deterioration due to damage or rust to the garage door caused by fire, an act of God, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage, or the failure of paint that is not applied per the manufacturer's specifications after the garage door left our factory, or failure to follow all installation and maintenance instructions. In no case shall any warranty extend to defects in materials, components, or services furnished by third parties. Defects caused by chemical action or the presence of abrasive materials and defects arising following the operation beyond rated capacity or the improper use or application of our garage door products shall not be considered defects within the scope of this warranty. If any repairs or alterations are made or any parts are replaced during the applicable warranty periods by anyone other than us or an authorized Clopay dealer or with parts, accessories, or attachments other than authorized by Clopay for use in its products, you will be responsible for paying such repairs or parts without recourse against us, and we shall be relieved of responsibility for fulfillment of this warranty with respect to such repairs, alterations, or replacements so made. Our obligations under this warranty shall at all times be subject to its then current warranty policies and procedures at the time a warranty claim is submitted. Routine maintenance, routine maintenance items, and minor adjustments are excluded from this warranty. This limited warranty does not cover any duties, taxes, or environmental/disposal fees. Nor shall our warranty extend to claims with respect to any products that in any way or degree have been altered, processed, misused, or improperly handled or installed.

UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR ANY CONSEQUENTIAL OR SPECIAL DAMAGES WHICH ANY PERSON OR ENTITY MAY INCUR OR CLAIM TO INCUR AS A RESULT OF ANY DEFECT IN THE PRODUCT OR IN ANY CORRECTION OR ALTERATION THEREOF MADE OR FURNISHED BY US OR OTHERS. OUR MAXIMUM LIABILITY UNDER THIS WARRANTY SHALL BE THE PURCHASE PRICE PAID TO US WITH RESPECT TO THE GARAGE DOOR TO WHICH SUCH WARRANTY IS CLAIMED. THE LIMITATION OF LIABILITY PROVISIONS HEREIN SHALL APPLY TO ANY AND ALL CLAIMS OR SUITS BROUGHT AGAINST US, INCLUDING ANY CLAIM BASED UPON NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY, STRICT LIABILITY OR ANY OTHER THEORIES UPON WHICH LIABILITY MAY BE ASSERTED AGAINST US.

This Warranty constitutes our entire and exclusive warranty as to the Product and is the sole and exclusive remedy for product defects in material and workmanship. We do not assume (and have not authorized any other person to assume on its behalf) any other warranty or liability in connection with any product covered by this warranty. WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, INCLUDING BUT NOT LIMITED TO WARRANTIES, REPRESENTATIONS OR COVENANTS AS TO WORKMANSHIP, DESIGN, CAPACITY, QUALITY, CONDITION, MERCHANTABILITY OR FITNESS FOR ANY PURPOSE OF THE PRODUCT, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

To the extent of any conflict between this Warranty and any other document, this Warranty shall control. If Warranty is provided in multiple languages, the English language version shall govern.



America's Favorite Doors®



DATE OF INSTALLATION: _____

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